

WARRANTY

VICI AG shall make every effort to meet delivery dates, but any such dates are approximations only and VICI AG shall incur no liability for failure to observe them. Customer may, as a sole remedy, cancel its order, and shall have no rights to damages, penalties or otherwise. Each product furnished by VICI AG shall be deemed accepted by customer unless written notice of defect or nonconformity is received by VICI AG within twenty (20) days of receipt of the product at customer's designated receiving address.

VICI AG warrants each of its products sold to be free from defects in material and workmanship for twelve (12) months from date of shipment.

For designated items warranty differs as follows:

Gas generators: 24 months from date of shipment

Gas generators incl. on board air compressor: 8000h of operation or twenty four (24) months from date of shipment (whichever will be reached first).

Gas generator spare parts: twelve (12) months from date of shipment.

VICI AG EXCLUDES AND DISCLAIMS ANY LIABILITY FOR LOST PROFITS, PERSONAL INJURY, INTERRUPTION OF SERVICE, OR FOR CONSEQUENTIAL INCIDENTAL OR SPECIAL DAMAGES ARISING OUT OF, RESULTING FROM, OR RELATING IN ANY MANNER TO THESE GOODS.

Wear on parts and damages caused by misuse or abusive applications are not covered by any warranty.

Before any products are returned, authorization from VICI AG must be obtained with instructions as to how and where the goods should be shipped. The return of Goods is defined in "Return of Goods" regulation form.

Any product returned to VICI AG shall be sent prepaid to Schenkon, Switzerland or Padova, Italy via the transportation method indicated as acceptable by VICI AG.

Returned goods for credit shall be subject to a minimum restocking charge of 10% for stock items and 20% for valves and gas generators based on the invoiced net price which will be de-ducted from the credit note. In addition a charge for testing and examination may be made, at VICI AG's sole discretion, on any returned product older than three (3) months.

Customized items / special orders cannot be returned unless defective.

For customized and rarely sold items VICI reserves the right to refuse cancellation of orders by customers.