

# CONFIDENCE

A higher standard for ultra-pure water analysis



ISO Guide 34 Certified  
Reference Standards for  
TOC, Conductivity  
and More

When you care about the science, you know that every step in your development and manufacturing operations must have a quality focus—without compromise.

ERA offers the highest quality USP and NIST traceable certified reference materials (CRMs) for TOC, conductivity, and more. CRMs that are consistently accurate and traceable.

## ▶ ERA – When you really care about the science.

### ▶ Superior Defensibility

Your analytical instruments need to return accurate, reliable and defensible data. All the time. ERA's Quality Management System supports our philosophy of continuous quality and process improvement. This system was the foundation for our achievement of ISO 17025 and ISO Guide 34 accreditation, and ultimately ensures our customers have the superior data defensibility they depend on.



### CRMs for today's most popular TOC and Conductivity instruments:

- |                      |                   |
|----------------------|-------------------|
| ■ ANATEL®            | ■ Shimadzu®       |
| ■ Sievers®           | ■ Tekmar®         |
| ■ Analytik Jena      | ■ Thornton®       |
| ■ Thermo Scientific® | ■ Mettler-Toledo® |
| ■ OI Analytical®     | ■ MembraPure      |

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- TOC
- Conductivity
- Turbidity
- Cleaning Validation
- Custom Standards
- Vials and Containers



## Certified and Accredited

Because quality is critical to you, it has to be critical for us. ERA's many ISO accreditations are an important part of what ensures the quality and accuracy of our products. Only with strict international oversight of processes are we able to continually provide the level of quality and consistency our customers need and demand.

## Beyond the CRM

We know you need more than a quality product and fast shipping. Above and beyond, we have the best technical support and customer service staff available to our customers.

| CRMs from ERA: defensible, certified, accredited, accurate, traceable | ERA |
|---|-----|
| ISO Guide 34  | ✓   |
| ISO/IEC 17025   | ✓   |
| ISO 9001  | ✓   |
| Independent verification of instrument performance                    | ✓   |
| 6AM - 6PM customer support  | ✓   |
| USP/FDA experts   | ✓   |

See the complete line of certified reference materials in the ERA Life Sciences catalog.



Download a copy at  
[www.eraqc.com](http://www.eraqc.com)

# ► International Quality Oversight

## ■ ISO 9001:2008 Certification

Assures that ERA has documented procedures and training in the areas of customer service, R&D, operations and accounting.

## ■ ISO/IEC 17025:2005 Accredited

Certifies that ERA is both proficient and consistent in the testing and confirmation of our product quality.

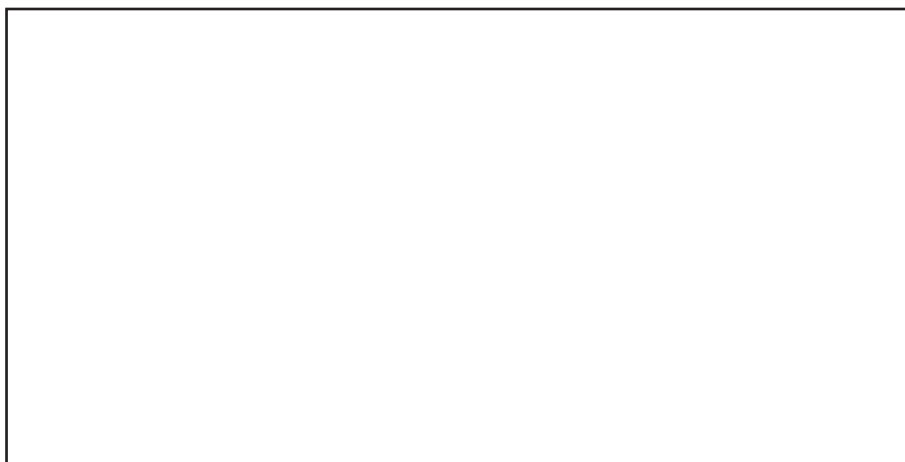
## ■ ISO Guide 34:2009 Accredited

Assures that ERA's processes and procedures have been proven robust, ensuring consistently accurate reference standards.



*ERA's U.S. facility is accredited to ISO Guide 34, ISO 17025 and ISO 17043 by American Association of Laboratory Accreditation (AZLA) and registered to ISO 9001:2008 by National Quality Assurance (NQA).  
ERA's UK facility is accredited to ISO Guide 34 and ISO 17025 by United Kingdom Accreditation Society (UKAS) and registered to ISO 9001:2008 by Lloyd's Register Quality Assurance (LRQA).*

## Authorized Distributor of ERA Products



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**Waters**  
THE SCIENCE OF WHAT'S POSSIBLE.®