



HPLC, GC, MS AND ICP SPECIALISTS IN THE UK

TAILORED FLEXIBLE SUPPORT PACKAGES

Established in 1989, LC Services Ltd is leading the way in innovative maintenance and parts solutions. As one of the UK's largest independent service organisations for service managed solutions of HPLC, GC, Mass Spectrometry and ICP equipment, our years of experience make us the best choice for all your laboratory needs.

LC SERVICES AIMS TO:

- Provide Flexible, multi-vendor support packages
- Reduce downtime
- Extend the life of your machine
- Directly support LC, GC, GCMS, ICP, LCMS, TOC, SPECS
- Offer asset managed solutions for other lab equipment
- Rapid breakdown response
- Support new and old equipment
- Offer training to assist end users
- Have geographically based engineers for UK and European coverage
- Offer innovative parts solutions

EQUIPMENT SERVICE & MAINTENANCE

- Full service or basis maintenance (parts and labour optional)
- Rapid response
- On-site or workshop investigation
- Telephone support
- New and old models supported

LC & GC TRAINING

- On site or off site training
- Trouble shooting
- Maintenance
- Training manual provided
- Certificate of achievement

OQ, IQ & PQ VALIDATION

- Traceable to nationally recognised standard

EXCHANGE/REFURBISHED ITEMS

- Comprehensive list of exchange/refurbished items available to assist with.

SERVICE CONTRACTS

PLAN 2

- Option of 1 or 2 Preventative Maintenance Visits Per Annum
- Off Site Workshop Support
- All other call outs and hourly labour is charged at 20% discounted rate

PLAN 3

- Option of 1 or 2 Preventative Maintenance Visits Per Annum
- Consumable Parts Fitted At PM Included*
- Off Site Workshop Support
- All other call outs and hourly labour is charged at 20% discounted rate

PLAN 4

- Option of 1 or 2 Preventative Maintenance Visits Per Annum
- Electromechanical Parts Included*
- Consumable Parts Included*
- Off Site Workshop Support
- Call Outs Included

OPTIONAL EXTRAS

- Operation Qualification
- User Training Days
- Breakdown Call Outs (for Plan 2 and Plan 3)

ALL CONTRACT PLANS INCLUDE TELEPHONE SUPPORT AND 48HR CALL OUT RESPONSE

Call us on 01234 881900 or contact@lcservs.com or to request a quotation

* Subject to terms and conditions

